



# Fob Key – Terms of Use

## Waikato Table Tennis Association

Last updated February 2026

### PURPOSE

These Terms of Use apply to Members who have been allocated a fob key in order to make private table bookings.

### DEFINITIONS

**Fob** or **Fob Key** is the electronic key that allows access to the Stadium and activation of the table lights.

**Kiosk** is the wall computer that allows members to turn on table lights at the start of the booking.

**Hello Club** is the membership management system that is available to all members providing a range of member functions.

### THE FOB

A fob key is provided alongside a Premium Membership which allows the member to book a table for private use, *either* alongside a regular club event *or* at other times when club events are not being run.

The fob provides access to the stadium and the activation of pre-booked table lights through the kiosk terminal.

The fob will be active throughout the membership year and will automatically be disabled at the expiry of the membership.

**The fob is assigned to a member and ONLY that member. It must NOT be loaned to another member, family member or guest for their use.**

### APPLICATION FOR PREMIUM MEMBERSHIP

Approval for a **new** Premium membership and the provision of a fob key will be at the sole discretion of the WKTTA Committee. Such membership can, however, be automatically renewed by the member in subsequent years through Hello Club.

On approval, the member will be allocated a fob key, shown how to activate a booking at the kiosk, and how to set the stadium alarm on exit.



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### **TABLE BOOKINGS & AVAILABILITY**

Private bookings are managed through Hello Club.

Availability of tables will be dependent on regular club events, competitions, other member bookings and on the conditions on the type of Premium Membership type purchased.

Please note that an organised club event may not require all 12 tables and so will make some tables available for private bookings.

### **THE BOOKING SESSION**

The table lights can only be activated by the person making the booking and by the swiping of the fob key at the kiosk reader.

The member activating the booking must remain at the Stadium for the entirety of the session.

### **AT END OF BOOKING SESSION**

At the end of the booking session, the table lights will remain on for a short period and then turn off automatically.

Please ensure:

- lights (other than the table lights) to be turned off
- heater or fans to be turned off
- that all your guests vacate the building
- doors, especially the larger exit doors in the main stadium are securely closed
- all litter is placed in the receptacles provided
- the alarm is set and the entrance door securely closed.

### **STAYING ON AFTER A REGULAR CLUB EVENT**

At the end of a regular club event, all table lights allocated to that event will automatically be turned off.

Should a member wish to continue playing by activating a private booking, then this will have had to have been booked in advance for the selected table lights to be activated via the normal process described above.



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#### **MISUSE OF FOB KEY**

In the event of on-going misuse of the fob and/or behaviour at the Stadium, your membership may be temporarily or permanently deactivated. No membership refund will be provided should this situation occur. If you feel that such a decision is unfair, you may appeal it using our Disputes Process.

#### **LOSS OF FOB**

In case of loss of the fob key, please advise the Secretary immediately via email ([waikatotabletennis@gmail.com](mailto:waikatotabletennis@gmail.com)) so that it can be disabled.

There is a replacement charge of \$10.

#### **PERSONAL SAFETY**

For your own safety and the security of the stadium, you are advised to keep the entrance door locked during a session.