



# Waikato Table Tennis Association

## NEWSLETTER

### January 2025

e-mail: [waikatotabletennis@gmail.com](mailto:waikatotabletennis@gmail.com)

## TABLE BOOKING SYSTEM

We have now completed work on the table booking system. This new system allows members to book a table at their convenience, rather than only attending organized club events.

### KEY INFORMATION

#### New Membership Types

We have introduced new **Premium** membership options that include:

- The ability to make **Private Table Bookings**
- A **Key Tag** for access to the stadium

Most existing memberships can be upgraded to Premium. For example:

- **Adult → Adult Premium**
- **Junior → Junior Premium**

The annual cost for upgrading to a Premium membership is **\$30**.

#### Booking Fees

- Depending on membership type, a **table fee (per hour, per table)** may apply.
- To avoid table fees, members can upgrade to **Super Premium** membership.
- If a fee applies, the **member making the booking is responsible for payment**.

#### Eligibility for Premium Membership

Upgrades to Premium must be requested and will require approval. Potential Premium Members must meet certain requirements, including:

- Be known to committee members
- Have at least **one year** of club membership
- **Junior Premium** members must be **at least 14 years old** to receive their own **Key Tag**.



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#### Cost Summary

- **Only Premium members** can make table bookings.
- The member that makes the booking is responsible for any applicable table fees.
- The **hourly table fee varies** based on membership type (see screenshot below).

#### BOOKING TYPE

- COACH A PREMIUM MEMBER \$10
- BOOK A TABLE : PREMIUM MEMBERS \$10
- COACH A NON-PREMIUM / GUEST \$20
- BOOK A TABLE : NON-PREMIUM / GUEST \$20

**Note:** there is no associated table fee if a Super Premium member is involved in the booking.

#### BOOKING SYSTEM FAQs

##### **How can I progress to making a table booking?**

A new category of membership, **Premium Membership**, is available for those wishing to book tables. Members interested in this option must request it by emailing the Secretary at [waikatotabletennis@gmail.com](mailto:waikatotabletennis@gmail.com).

##### **Can anyone become a Premium Member?**

Upgrades to Premium must be requested and will require approval. Potential Premium Members must meet certain requirements, including:

- Be known to committee members
- Have at least **one year** of club membership

##### **How much does Premium Membership cost?**

If approved, your membership will be upgraded to **Premium Membership** for a fee of **\$30**. This covers the cost of a key tag to access the stadium and enables table booking.

Your membership type will be updated accordingly:

- **Adult Member** → **Adult Premium Member**
- **Junior Member** → **Junior Premium Member**, etc.

**Note:** If you hold a **3-year Super Membership**, the upgrade cost is **\$60** for the remaining two years.

##### **Do I need to be approved each year?**

**No.** After the first approval, Premium Membership can be renewed automatically without further Association approval.



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#### Can all members request Premium Membership?

**No.** Casual Members and Affiliated Members must first upgrade to an **Adult or Junior Membership** before requesting Premium Membership.

Additionally, **Junior Premium Members must be at least 14 years old** before receiving a key tag.

#### Can any Association member book a table?

**No.** Only Premium Members can book tables. However, a Premium Member may book a table for a Non-Premium Member to play with them.

#### When can I book a table?

You can book tables (when available) during the following hours:

- **5 AM – Midnight** (Adults)
- **6 AM – 10 PM** (Juniors)

Bookings start on the hour or half-hour. Tables are unavailable during regular club events (e.g., Friday Day Club) or if already booked.

If you cancel within **one hour** of the start time, your **booking fee will be refunded**.

You can book for a minimum of **1 hour** and a maximum of **4 hours**.

#### How far in advance can I book?

Premium Members can book up to **4 weeks in advance**.

#### How much does it cost to book a table?

The Premium Member booking the table pays upfront:

- **\$10 per hour** → Playing with another Premium Member
- **\$20 per hour** → Playing with a Non-Premium Member or Guest
- **\$0 (Free)** → Super Premium Members, Super 2024-2026 Premium Members, and Life Members

**Note:** Fees are per table, not per player. You can choose to play singles or doubles.

#### How do I pay for a booking?

Payment is required at the time of booking via:

- **Credit/Debit Card**
- **Hello Club Account (if topped up)**

**We do not accept coupons or EFTPOS** as bookings are managed online.



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If payment is not completed, the booking will be **automatically removed within 30 minutes**.

#### How do I access the stadium?

Premium Members receive a **key tag** to unlock the entrance door. Non-Premium Members and Guests must rely on a Premium Member for access. The last person leaving the stadium **MUST** activate the alarm system.

#### What if I lose my key tag?

Contact the Secretary for a **replacement key tag (\$20 fee)**.

#### Can I book a table at the stadium?

Yes. Premium Members can use the **kiosk screen** at the stadium, swipe in with their key tag, and make a booking.

**Note:** Payment is required at the time of booking, and you must have credit in your **Hello Club** account.

#### How do I activate the table lights?

All booked players must swipe their key tags at the **kiosk screen** upon arrival. Lights turn on/off as follows:

- **ON:** 5 minutes before your booking start time (if the table is available). The **5-minute warm-up must be activated** at the kiosk.
- **OFF:** 1 minute after your booking end time.

#### What if someone booked the table before me?

The system will turn the lights **off for 30 seconds** before automatically turning them **on for your booking**.

#### Can I start playing earlier if I arrive before my booking?

You can swipe in **up to 15 minutes before** your booking start time. And then 5 minutes before your booking starts you can activate a warm-up period via the kiosk.

#### Are there limits on how many bookings I can make?

Currently, **no limits** apply, but this may change based on demand.

#### Is there a minimum age for Premium Membership?

All juniors can become Premium Members, but **key tags will only be issued to those 14 years or older**.



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